



On April 1st, FCBI, your workers' compensation policy provider, will introduce a new policyholder portal, with enhanced features for a better experience.

Please read this information and save the contact information provided in case you have any questions.

Actions necessary:

1. On April 1, 2025, the FCBI now! Portal will go live. If you had access to the old portal, your old login will no longer work. **You should receive an email with a link to set up your new password in a welcome email from processing@fcbifund.com. Please do not reply to or contact this email address.**
2. The email will be sent to the individual listed as the primary account contact. This person will have full access, manage set up and access rights for additional users. If you do not receive the email by noon on 4-1-25, please check your spam folder. If it is not there, please email FCBI nowInsuredPortalHelp@fcbifund.com.
3. To access the FCBI now! portal, go to fcbifund.com and click on the policyholder login button.

Highlights of the FCBI now! portal:

- **Easy to pay your invoice online**
The system accepts credit and debit cards or ACH bank account withdrawal. Your payment info is secure with our outside processing vendor.
- **Easy to report your payrolls and then pay the generated invoice online or print and mail a check**
The system accepts credit and debit cards or ACH bank account withdrawal. Your payment info is secure with our outside processing vendor.
- **Easy access to all your account info, policy documents, and other resources**

Who to contact for help or information:

1. For login issues, how to navigate the portal, and other technical issues, send an email to FCBI nowInsuredPortalHelp@fcbifund.com or call 866-469-3224 Option 1.
2. For billing/invoice issues, contact 866-469-3224 Option 1 or email polycyservice@fcbifund.com.
3. For payroll reporting issues, contact Mary-Catherine Casey at marycatherine.casey@fcbifund.com or 386-267-0371.